

Terms and Conditions – Prepaid LTE Bundles

1. It is important that you read, understand and agree to these terms and conditions before you purchase Prepaid LTE bundles.
2. **IN THE EVENT THAT YOU DO NOT UNDERSTAND ANY OF TERMS AND CONDITIONS, PLEASE GET IN TOUCH WITH US AND WE WILL EXPLAIN THEM TO YOU. IF YOU DO NOT UNDERSTAND OR AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT CONTINUE PURCHASING THE BUNDLES. YOUR CONTINUED PARTICIPATION IN THE OFFER WILL CONSTITUTE YOUR AGREEMENT TO BE BOUND BY AND COMPLY WITH THESE AND APPLICABLE TERMS AND CONDITIONS.**
3. All standard Terms and Conditions of Cell C Limited and Cell C Service Provider Company Proprietary Limited (together, “Cell C”) apply, which Terms and Conditions can be found at; <https://www.cellc.co.za/cellc/terms-conditions>
4. All prices and usage rates advertised are inclusive of VAT, unless otherwise stated.
5. Standard RICA rules and processes apply. These shall be found at <https://www.cellc.co.za/cellc/static-content/PDF/RICA.pdf>
6. The Prepaid LTE bundles are available to new and existing prepaid customers.
7. The Prepaid LTE bundles will be available through the Cell C USSD menu channel only.
8. The LTE bundles are personalized bundles that will be available only through the Cell C USSD menu and not on any other sales channel.
9. Customers can purchase the bundles by either converting their available airtime or by using a debit or credit card.
10. The prepaid LTE bundles are suited for use on mobile or portable devices.
11. Prepaid LTE bundles data is intended only for use on the LTE/LTE-A network, and therefore LTE/LTE-A coverage and an LTE/LTE-A enabled device is required for data usage of these bundles. It is very important that customers first confirm that they have sufficient LTE network coverage before purchasing Prepaid LTE bundles. Cell C will not be liable to reimburse you for any bundles that you purchase and that are not supported by coverage in your area.
12. For coverage information customers can:
 - a. Visit: <https://www.cellc.co.za/cellc/coverage-map/>
 - b. Call the call centre on 084 135
 - c. Enquire at a Cell C store
13. Where the customer has fully depleted the inclusive value of the bundle purchased, the customer may further purchase Prepaid LTE bundles or any other bundle. There is no limit on the number of Prepaid LTE bundles that a customer can purchase, however First-In-First-Out (FIFO) depletion rules will apply. The bundle purchased first will be the one to be used first.
14. Where applicable, the Nite data is applicable for use from 00:00 to 04:59:59 daily.
15. Prepaid LTE bundles will be available to the customer to use for the validity period advertised for each respective bundle, which validity periods can be found listed at <https://www.cellc.co.za>
16. The billing increment for data usage will be 100KB. This means that customers will be billed at a rate per 100KB block of data usage.
17. Prepaid LTE bundles cannot be used for international usage or data roaming.
18. Data transfer will not be allowed.
19. Prepaid LTE bundles cannot be cancelled or refunded once purchased.
20. If a customer does not comply with these terms and conditions and/or the processes applicable, Cell C reserves the right to refuse the customer from purchasing the bundles in the future.